

Ekodeck® Castellated Panel

Care & Maintenance Guide







OVERVIEW

Ekodeck Castellated Panels are not a self-cleaning product and will need to be washed down periodically, especially in undercover or alfresco areas.

Ekodeck Castellated Panels perform best when exposed to the elements. Rain and UV generally degrade and wash away most stains naturally.

The amount of cleaning depends on what you consider to be acceptable.

Ekodeck Castellated Panels are an outdoor product and like any external product, the level of cleaning depends on the surrounding environment and your level of tolerance to dirt.

This guide will give you some basic principles that will help you maintain the natural beauty of your Ekodeck Castellated Panels.

NATURAL VARIANCES & COLOUR

Ekodeck Castellated Panels are made by combining reclaimed timber with a mix of new and recycled plastics. They are designed to have a variation of colour and tone from one panel/batch to another.

It is necessary to lay out your panels to ensure you have an even mix of both light and dark tones across the panels prior to cutting or installing to avoid large blocks of single tones.

Panels cannot be exchanged or returned after they have been cut.

If you do not accept the colour/finish of the panel, do not cut or install it.

Ekodeck Castellated Panels are subject to normal manufacturing variations and tolerances.

Reasonable variances in panel dimensions are not considered a product fault and due care should be taken when installing to allow for these.

THERMAL DEFLECTION

Due to the nature of polymers this product may exhibit a slight thermal deflection between supports.

This can be caused by heat exposure to one side of a panel as opposed to the other.

The extent to which this occurs is dependent on several factors including climate and the direction which the panels are facing the sun.

This phenomenon is not considered a product fault.

You may wish to consider additional supports if this occurs.

GENERAL CLEAN

A general clean is essential immediately after installation to remove any surface debris from installation and periodically as you see fit:

- 1. Wash the panels with warm water and dishwashing liquid using a soft-bristled brush.
- 2. Rinse your panels off with a garden hose.

We recommend a general clean is performed at least annually.

